

From: [REDACTED]
To: [REDACTED]
Cc: [Office of the Chair](#)
Subject: Confirmation of earlier phone call to cancel quarterly meeting between CEO Telstra & Chair ACMA -
Wednesday 15 July 2026 [SEC=OFFICIAL]
Date: Thursday, 9 July 2026 4:14:24 PM

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Hi [REDACTED]

Following my phone call with you earlier this afternoon I wish to confirm the following.

I understand Bill Gallagher has been advised that the ACMA will be opening a formal investigation into matters with Telstra that have occurred over the last couple of days.

Therefore, Nerida would prefer not to meet next week with Vicki for their quarterly catch up on Wednesday 15 July, given there is an open investigation of a significant matter. This approach is consistent with that taken previously following decisions to undertake investigations in relation to other significant outages, ie Optus.

Therefore, if you could please cancel the meeting and we can revisit in due course.

Thanks

[REDACTED]
Executive Assistant to Nerida O'Loughlin PSM
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